



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

SECY/CHN 01508NKS

## C A No. Applied For Complaint No. 20/2023

In the matter of:

Dimple Vaid

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

### Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

### ORDER

Date of Hearing: 10<sup>th</sup> March, 2023

Date of Order: 13<sup>th</sup> March, 2023

Attested True Copy  
Secretary  
CGRF (BYPL)

### Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of premises appearing in MCD objection list. Complainant, pleading that respondent has wrongly concluded that her premises are booked by MCD, has prayed this Forum for grant of her complaint by issuing directions to the respondent to allow her application for new connection.

Complaint No. 20/2023

2. The complainant in her complaint submitted that she applied for new electricity connection at premises no. 3/64, 1st Floor, Old Rajinder Nagar, Delhi-60 vide application no. 8005999291 but respondent rejected her application for new connection on the pretext of premises booked by MCD. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 31.01.2023, 14.02.2023, and 10.03.2023 when on all the hearings none was present on behalf of the complainant. The complainant telephonically submitted that she does not want to pursue her complaint in the Forum and wishes to withdraw her complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

(P.K.SINGH)  
CHAIRMAN

(S.R. KHAN) 3/23  
MEMBER-TECH

(P.K.AGRAWAL)  
MEMBER-LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER

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Secretary  
CGRF (ByPL)